



## CODELOCKS UK RETURN FORM

Customer Details	
Full Name	
Company	
Address Line 1	
Address Line 2	
Town	
Postcode	
Contact Number	<input type="checkbox"/> Tick your preferred method of contact.
Email Address	<input type="checkbox"/>

Product Number / Description	Pass Code	Reason for Return
1		
2		
3		
4		
5		
6		
7		

Codelocks offer a limited lifetime guarantee on mechanical Codelocks, and offer a 2 year guarantee on electronic locks. Locks that develop a fault through manufacture will be repaired or replaced free of charge if returned to Codelocks within the guarantee period.

**PLEASE NOTE** If no code is provided, the lock may be reset to default factory settings. Return your lock(s) with the override key(s) if available along with this completed form to:

For chargeable repairs, payment accepted by:



Or cheques made payable to Codelocks Ltd.

We will contact the above to discuss any charges before proceeding with the repair.

Faults cause by misuse or poor installation are not covered by the guarantees. A service charge of £18.50+ VAT will be applied to each lock covering minor replacement parts. For a guide to changeable parts please see the spares section found under the customer services banner on the website.

Service Department  
 Codelocks Ltd,  
 36 Albury Way,  
 Greenham Business Park,  
 Newbury,  
 Berkshire,  
 RG19 6HW.

PRINT NAME..... SIGN.....

DATE.....